

VILLA CRESTA ELEMENTARY SCHOOL

410-887-5275

2600 Rader Avenue, Parkville, MD 21234

Fax: 410-887-5277

September 7, 2020

Good Evening Villa Cresta Families,

Please read for a few important reminders as you prepare to return for instruction tomorrow, Tuesday, September 8th.

We are very excited to begin the school year with our virtual instruction but also want to be sure our families are prepared to log on tomorrow beginning at 9am when classes start. If you haven't done so already, you need to have your students device charged and have practiced logging on using their BCPS username and password. These credentials were emailed to all families by your child's classroom teacher last week. Additionally, after logging on, go to meet.google.com so your child knows where to then use the Google Meet Codes to access instruction.

If you are unsuccessful in logging on to your device and receive an error message (image attached to this email), shut down, restart and attempt to log on again. Next, if you are still unsuccessful, you will need to visit a BCPS school and connect to the school WIFI while logging onto the device. After that, if you still receive an error message or are unsuccessful, you will need to place a ticket for support with the BCPS Help Desk. Villa Cresta is unable to provide technology support other than basic troubleshooting. Directions for entering a ticket for support are attached to this email.

Finally, teachers and staff are excited to meet and greet all of our students tomorrow. It has been a long summer and we look forward to welcoming students back by getting to know everyone this week, introducing everyone to their classmates, and engaging in community building activities to start the school year. We know everyone is excited, nervous, and may not know what to expect come 9am tomorrow. We want to assure you that we are all prepared to work together this week to build comfort, community, and clear expectations for teaching and learning for our virtual start to the 2020-2021 school year.

As always, please review our communications which are posted on our Villa Cresta Elementary School website. Have a safe, relaxing evening and watch for more updates as the week progresses.

Take care and stay well,

Jenny Rohrbaugh, Principal

[Submitting Technology Support for Parents & Students.pdf](#)

[Error Message.jpg](#)