

VILLA CRESTA ELEMENTARY SCHOOL

410-887-5275

2600 Rader Avenue, Parkville, MD 21234

Fax: 410-887-5277

September 2, 2020

Good evening Villa Cresta Elementary Families,

Many of you that picked up a device this evening are experiencing difficulties logging on to the device and are receiving error messages. The BCPS Technology Support Desk is sharing that you should return to ANY BCPS school to connect to the WIFI while logging on for the first time. If you come to Villa Cresta Elementary you can connect to our WIFI in the side parking lot by the cafeteria or walking to the back of our building. Again, you can go to any BCPS school to connect to WIFI and log on. If you are still experiencing difficulties after that, please then place a ticket with the BCPS Technology Support Desk.

Finally, I want to thank all of our families who came tonight for device pick-up. Everyone did an amazing job following BCPS protocols and check-in procedures which allowed us to complete our entire distribution within two hours. Each device needed to be scanned out and assigned to individual students which could not occur prior to families checking in this evening. Your patience, support, and positive attitude was amazing and allowed us to have a highly successful event. We are pleased to share that every family that arrived this evening was able to receive a student device to begin online learning on Tuesday, September 8th.

Thank you again, and please remember ... in order to successfully log on you may need to visit a BCPS school to connect to WIFI while logging on for the first time.

Take care, stay safe and well,

Jenny Rohrbaugh, Principal